

### ■ About CaseTrak

CaseTrak technology has revolutionized the way data is delivered directly to adjuster desktops. Our clients benefit from improved management, reporting and investigative procedures across the entire investigation and surveillance process with this total e-transaction solution.

Once a case has been worked, the Investigator electronically transmits the report of the investigation to a Case Manager, along with original documents, photographs and video according to standard protocol. The Case Manager will also scan and send all attached documents.

### ■ View Reports, Surveillance & Documents Online

A team of video specialists will review the surveillance video, match the activity to the investigation report and save the video to CaseTrak. The Case Manager will then review the video and approve the final report. The original documents will be retained in the master file for future retrieval by the claim professional.

### ■ Send a Case to a Colleague

With CaseTrak, you can send a case to a colleague. This feature allows you to send the CaseTrak link to the case along with a personal message to a colleague for viewing.

### ■ Case Management Reports

Also available through CaseTrak is the ability to view and/or download Case Management reports. Case Management reports list the details of a case, including the date the case was worked, the turnaround time for the case, the case budget and the Northwood & Associates' Investigator who worked the case.

### ■ 24/7 Online Access

CaseTrak offers the unique advantage of having full investigative reports, color photographs and full-length streaming video evidence available online 24 hours a day, 7 days a week. No need to download video to your own desktop or rustle through hard copies of reports. With CaseTrak, everything is now available to you electronically.

Northwood & Associates formed a strategic alliance with MJM Inc., a U.S.-based investigative firm in March 2008 to launch a new web-based technology platform in Canada - "CaseTrak."

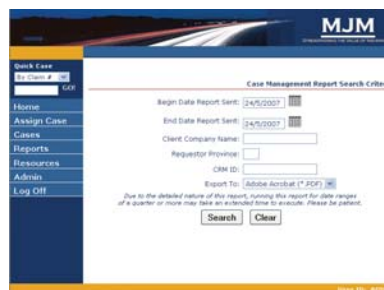
Northwood & Associates conducts both investigative inquiries and surveillance work on behalf of many of Canada's largest insurers, self-insured corporations and leading law firms.

Northwood & Associates' technology solutions (such as CaseTrak, a web-based case management system) secured it the position as the pioneer of new and innovative fraud-fighting strategies to meet the changing needs of the insurance industry.

We have worldwide resources, streamlined workflows and provide our clients with the most comprehensive fraud-fighting technology and customer service system available in the market today.

Our clients have access to unparalleled industry knowledge, expert consulting and customized business models, all backed by extensive global investigative resources and logistics experience.

Access CaseTrak Online  
24 hours a day, 7 days a week  
from anywhere in the world



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